

Haulotte Group

Paint**is everybody's business**

The Haulotte Group has launched a training session on paint for design, methods and quality departments teams. Target: understand technical limitations in order to improve communications with the workshops of sub-contractors.



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OUR CUSTOMER**Corporate name**

Haulotte Group

Business activity

Manufacturing of lifting equipment for people and loads.

Workforce

1,500 employees

In the Haulotte Group, a company specialized in the design, manufacture and sale of lifting equipment for people and loads, "paint must not be exclusively managed by only few people within the group", pointed out by Philippe Tardy, industrial development project manager. This consideration reflects a sad reality in many firms where paint is unfortunately not given the importance it deserves. "And yet, paint is one of the first benefits detected by customers", highlighted Philippe Tardy. This observation led to the idea of extending the knowledge for staff in contact with in-house

workshops, sub-contractors, equipment and materials suppliers. Technicians and engineers from the engineering, methods, maintenance, and quality department, staffs in charge of requests for commercial proposals were therefore on a voluntary basis to do a training course to improve their skills.

Focused training

The intra-company training provided by Cetim was organised on three group sites. The customized programme was particularly worthwhile. The programme focused on preparing surfaces before painting;

the various paints available; painting procedures; drafting specifications; implementing product-process quality tracking, the identification of defects and damage, finally way of investigation to be implemented allowing to determine the origin.

"This paint training programme was part of a continuous quality improvement process for the Haulotte Group, whose main target is to provide its customers with solid and long-lasting simple products, with optimised levels of reliability and safety. This programme allowed people, who often communicated by telephone or e-mail, to meet up. This direct contact was particularly popular with Romanian staff", concluded Philippe Tardy.

Cetim's asset

The Cetim's intra-company training programmes,

particularly on surface treatment and paints, are based on the direct experience from the teams in charge of studies, tests and audits.

**Contact** Question & Answer service

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