

GEA France

Improved regulatory compliance training

In order to meet their customers' needs, GEA France teams attended a regulatory compliance training course specifically tailored to the company's products.



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OUR CUSTOMER

Corporate Name
GEA France

Turnover
4.6 billion euro (GEA Group)

Workforce
17,000 people (GEA Group)

Activit
GEA France is the French subsidiary of GEA Group, an international technological group which is major supplier for the agri-food industry and many other process industries. GEA Group focuses on the technologies and components used in sophisticated production processes for various consumer markets.

The obligations in terms of Food Contact Materials (FCM) have become a real nightmare for professionals of the agri food industry. As a matter of fact, in Europe, FCMs are governed by Framework Regulation (EC) No. 1935/2004, but specific measures applicable to certain groups of materials have been and are regularly developed at European level. In addition, there may be national measures maintained or implemented to cover groups of materials for which there are no European laws (non harmonised field). As a supplier of a wide range of materials, GEA France must be in a position to accurately inform any company wishing to make sure that their

equipment complies with the regulations in force in terms of food compatibility. "Our customers need to be able to substantiate, at any time, the regulatory compliance of their equipment (cutting or packaging machines, food processing ovens, deep fryers) and their spare parts, such as the elastomer seals which can be in contact with food", explains Franck Delbart, Quality, Health, Safety and Environment (QHSE) Manager for GEA France. "We asked Cetim to give us a specific training in regulatory compliance, with particular focus on our equipment and the particular needs of our customers, so that we could answer to our customers' questions in a professional manner, irrespective of the date of design of the equipment, i.e. before or after Regulation (EC) No. 1935/2004."

Flawless availability

As a result, a one-day training course was designed in collaboration with GEA France to meet the needs of a vast audience comprised of designers or quality and commercial managers.

"With this training course, given by Cetim's experts who know the reality of the field, we improved our skills regarding the help we can provide to our customers

regarding the compliance of their processes and equipment", continues Franck Delbart. "It also allowed us to implement a direct relationship with Cetim's experts, who are always kind and available to answer our questions."

Cetim's Asset

Cetim's experts contribute to consultation groups of the DGCCRF (the French general directorate for competition, consumer issues and fraud control) and to standardisation consultation groups.

They have extensive knowledge of the regulations in force and the means to enforce them. The intra-company training courses offered by Cetim are always tailored to the customers' specific needs.

