

Tournaire

Adapting **management** to varied activities

Starting from the implementation of a new management system, Tournaire re-examined the whole of its organization which needed solutions fitting to its various activities.



OUR CUSTOMER

Corporate name
Tournaire

Activity
Design and manufacture of packaging and extraction and filtration equipment

Sales turnover
30 million euro

Country
France

Context
Tournaire, established in Grasse (Alpes maritimes), is close to the world of perfume and scents, and makes more than 65% of its turnover at export

Tournaire, a family company established for 170 years in Grasse, the city of perfumes, relies on three trades: aluminium packaging, plastic packaging and supplying facilities dedicated to the production of extraction and filtration equipment.

A new management system

In 2001, the company decides to re-examine its industrial management system. In order to get a complementary expertise and to benefit from an external point of view, it calls upon Cetim to highlight

its strong points, to evaluate its weak points and to propose an action plan including the purchases and the sales. One difficulty was to bring specific answers for the Packing and the Equipment division, which are inherently very different.

Having assessed the current state, Cetim validated

the choice of the selected information system (in particular the choice of ERP X3 to replace the Prodstar CAM software) while proposing to re-examine its implementation. On the equipment side, the audit examined mainly the positioning of this activity encountering important variations in production volume, which are difficult to manage.

Changing the methods

Cetim advised to apply to the Equipment division the same methods than to Packaging, and a 5S project was launched. *"These advices proved efficient for both activities, notes Jeanne Lions, in charge of management control and leader of the project. We wanted to change the information system dedicated to packaging: the measures taken increased implication and proactivity towards the management system. For the Equipment department, where the work concerned organization, we gained in reactivity and motivation of the personnel"*.

Cetim's asset



Cetim brings technical expertise and its external and objective look to help the companies in achieving productivity gains. The solutions always arise from a global approach and a close dialogue with all involved people.